

Data Privacy Policy

Last Updated: 10 December 2025

1. Introduction

Byers Security Solutions respects the privacy of its clients, employees, partners, and visitors. This Data Privacy Policy explains how we collect, use, store, and protect personal information in accordance with applicable data protection laws, including the **Protection of Personal Information Act (POPIA)** in South Africa.

By interacting with our services, website, or systems, you consent to the practices described in this policy.

2. Information We Collect

We may collect and process the following categories of personal information:

Personal Identification Information

- Full name
- Identity or passport number
- Contact details (email address, phone number)
- Physical address

Business Information

- Company name
- Job title or position
- Work contact details

Security & Access Information

- CCTV footage
- Visitor logs
- Vehicle registration details
- Access control records

Technical Information

- IP address

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- Device information
- Website usage data (cookies)

3. How We Collect Information

Personal information may be collected through:

- Direct communication with you
- Website forms or email communication
- Security systems (CCTV, access control, visitor management)
- Service agreements and contracts

4. Purpose of Processing Personal Information

We collect and process personal information to:

- Provide and manage our services
- Monitor and improve security systems
- Manage visitor access and property security
- Communicate with clients and stakeholders
- Meet legal and regulatory obligations
- Improve our products, services, and customer experience

5. Sharing of Personal Information

We may share personal information with:

- Law enforcement agencies when required by law
- Service providers and technology partners
- Security monitoring centres and response teams
- Regulatory authorities
- Professional advisors (legal, financial, compliance)

We do not sell personal information to third parties.

6. Data Storage and Security

We implement appropriate technical and organisational measures to protect personal information from:

- Unauthorized access

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- Loss or theft
- Misuse
- Alteration or destruction

Security measures may include:

- Secure servers
- Access controls
- Encryption
- CCTV and physical security measures

7. Data Retention

Personal information will only be retained for as long as necessary to fulfil the purposes outlined in this policy, unless a longer retention period is required or permitted by law.

Examples may include:

- Visitor logs retained for security purposes
- CCTV footage stored for a limited operational period
- Contractual records retained for legal compliance

8. Your Rights

Under applicable data protection laws, individuals may have the right to:

- Access their personal information
- Request correction of inaccurate information
- Request deletion of personal data where applicable
- Object to certain types of processing
- Withdraw consent where processing is based on consent

Requests can be submitted using the contact details below.

9. Cookies and Website Tracking

Our website may use cookies and analytics tools to improve user experience and understand how visitors interact with our site. Users may adjust browser settings to refuse cookies if preferred.

10. Changes to This Policy

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Byers Security Solutions reserves the right to update this Data Privacy Policy from time to time. Updates will be published on our website or communicated through appropriate channels.

11. Contact Information

For any privacy-related questions or requests, please contact:

- **Information Officer:** Jerome Vencencie
Company: Byers Security Solutions
- **Email:** info@byerssecurity.co.za
Phone: 021 5927980
- **Address:** 12 Spencer Street, Goodwood, 7460

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